



AquatiCare

Water Is Your Business. Staying On Top Of It Is Ours.

LANDMARK
AQUATIC



Landmark AquatiCare

We don't just fix issues. We stay ahead of them.

You're in the aquatics business. But that doesn't mean you have to be consumed by the aquatics maintenance business. After all, you have a program to run. And our job is to keep you focused on that. We think the best way to accomplish this is bigger than merely by solving your issues, but by creating a plan to make sure you actively avoid them. We get ahead of any problems with the goal of reducing your downtime and keeping your water at the safest levels on a constant basis.

With options like 24-hour response, feeder and controller calibration, and expert oversight to identify problems before they arise, you can be assured that we'll support your maintenance needs at the deepest level.

We truly understand what it takes to run an amazing aquatic facility and we want to partner with you on yours.



The Landmark AquatiCare Difference



All Technicians are Factory Trained, Certified Pool Operators (CPOs) .

- Continuous, certified training means our technicians stay current on industry standards, safety protocols, and the latest technological advancements.



In-Depth Maintenance of Chemical, Deck and Mechanical Items

- Extends equipment life, optimizes water consumption, and creates a more sustainable operation.



Facility Lifecycle Management

- We deliver our Mark of Excellence to every aspect, from design, to construction, maintenance, inspection, and repair—leveraging the full depth of our expertise to help you reduce costs and downtime for the life of your asset.



Flexible to Your Needs

- Our packages are fully customizable, with maintenance visits scheduled to align with your facility's specific needs.



THE LANDMARK MARK OF EXCELLENCE

**We handle everything from
ongoing maintenance
to anticipating potential
concerns, so we're ready for
anything—and your water is
ready for anyone, anytime.**

Landmark AquatiCare Program Details

We'll equip you with all the tools and support you need, making it easy for you to maintain and deliver the highest quality facility to your guests.

Services	Essential Care	Enhanced Care	Complete Care
Guaranteed Response Time Support			
Guaranteed One-Hour Phone Support during business hours by our experienced service technicians /24-Hour on-site mobilization as needed.			X
Emergency Support over weekends and holidays (in season) to minimize downtime during your critical periods.			X
5% Service Rate Reduction.			X
Aquatic Asset Management: thorough and detailed annual equipment cost analysis to mitigate unplanned repairs and optimize uptime.			X
Smart Pool Automation Systems			
Water Chemistry Controller System: Installation to constantly monitor and automatically maintain water chemistry, including pH and sanitizer levels (Remote adjustment capabilities available on some controller models).		X	X
Sanitizer and PH Control Feed Systems: Installation & ongoing preventive maintenance of the chemical feed systems that keep your water chemistry in balance.		X	X
Chemical Maintenance			
Initial balance of chemicals (customer-provided) based on Langelier Saturation Index (LSI).			X
Clean strainers, float switches, ensure hoppers and lids are in proper working condition. Verify overall operation as needed.		X	X
Check dates and quality of your test kit.	X	X	X
CPO Certified–water chemistry via test kit and record reading with comparison to facility log.	X	X	X
Total Chlorine, Free Chlorine, and Combined Chlorine Test.	X	X	X
Check your pool water for pH, water temperature, alkalinity, calcium hardness, and total dissolved solids (TDS).	X	X	X
Clean testing probes as needed.	X	X	X
Inspect chemical feed system and verify safety interlocks on chemical controller.	X	X	X
Check chemical control systems and calibrate.	X	X	X
Mechanical Maintenance			
Perform heater preventative maintenance which includes as needed: New ignitors, gaskets, cleaning of burner tubes and vacuuming of debris (available in select markets).			X
Grease pump motors.		X	X
Ensure flow meters in working order (Digital and Analog).	X	X	X
Calibrate controller as needed.	X	X	X
Verify influent and effluent gauge pressures.	X	X	X
Inspect lids, gaskets, knobs, and strainer basket condition.	X	X	X
Verify that auto fills are working.	X	X	X
Test-fire the heater for operation, note any issues.	X	X	X
Verify piping is labeled to identify function & flow direction.	X	X	X
Perform inspection of UV operation.	X	X	X
Pool Deck Maintenance			
Perform slide and water feature evaluation and report any visual deficiencies.		X	X
Verify that all skimmer covers and overflow grates are free of cracks or breaks.	X	X	X
Inspect the condition of the gutter grating to check for cracks, trip hazards, or pinch points.	X	X	X
Verify that all railings are properly secured.	X	X	X
Inspect the ladder steps and anchors.	X	X	X
Pool Interior Maintenance			
Verify proper water level of pool.	X	X	X
Visual inspection, from deck surface, for VG&A compliance.	X	X	X
Verify that underwater lights are working.	X	X	X
Provide Detailed Post-Visit Service Report	X	X	X

Pool Cleaning, as well as Spring Opening and Winter Closing services available as a package add-on in select markets, estimated upon request.



Get in touch today for an estimate:

landmarkaquatic.com/contact

care@landmarkaquatic.com

Austin: 512-668-9500

Kansas City: 816-512-9092

Denver: 720-739-2900

Phoenix: 480-661-7788

Houston: 281-982-0212

St. Louis: 314-432-1801

Indianapolis: 765-522-1126

Process through the BuyBoard purchasing co-op for approval on spend. Ask us how!

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